

YOUR INPUT HELPS US SERVE YOU BETTER

How satisfied are you with the quality of service we provide?

☒ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied

If "Dissatisfied", please provide a brief description of why: _____

How satisfied are you with our ability to adhere to your schedules?

☒ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied

If "Dissatisfied", please provide a brief description of why: _____

How satisfied are you with our responsiveness to questions/concerns about your service?

☒ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied

If "Dissatisfied", please provide a brief description of why: _____

How would you rate the interaction with your Davis Bancorp daily crew?

Courtesy	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor
Efficiency	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor
Professional appearance	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor

How have we been in:

Meeting special service needs?	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> NA
Resolving billing inquiries?	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> NA
Communicating updates/changes?	<input checked="" type="radio"/> Excellent	<input type="radio"/> Average	<input type="radio"/> Poor	<input type="radio"/> NA

How likely are you to recommend Davis Bancorp to a business associate?

☒ Very Likely ☐ Neutral ☐ Not Likely

Optional:

I've been here 41 yrs!

*one other one
can't remember?
United Herald
GARDA
Dunbar
Brinks*

1. Please provide the name(s) of other armored car service(s) you have worked with: _____

2. Your Name GUADALUPE CERRILLO Fornelli Company Name NEW DAMEN-Grand C.E

If we have not met your expectations, may we contact you to resolve your concerns? ☺

☐ Yes ☐ No Phone (_____) _____

Please fold, seal, and return via mail. No postage required.

*You guys are
doing a Great
Job!*

YOUR INPUT HELPS US SER.

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☒ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied

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How satisfied are you with our ability to adhere to your schedules?

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How would you rate the interaction with your Davis Bancorp daily crew?

Courtesy ☒ Excellent ☐ Average ☐ Poor

Efficiency ☒ Excellent ☐ Average ☐ Poor

Professional appearance ☒ Excellent ☐ Average ☐ Poor

How have we been in:

Meeting special service needs? ☒ Excellent ☐ Average ☐ Poor ☐ NA

Resolving billing inquiries? ☒ Excellent ☐ Average ☐ Poor ☐ NA

Communicating updates/changes? ☒ Excellent ☐ Average ☐ Poor ☐ NA

How likely are you to recommend Davis Bancorp to a business associate?

☒ Very Likely ☐ Neutral ☐ Not Likely

Optional:

1. Please provide the name(s) of other armored car service(s) you have worked with: _____

2. Your Name Vicki Perez Company Name Cash 260

If we have not met your expectations, may we contact you to resolve your concerns?

☐ Yes ☒ No Phone (_____) _____

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Optional:

1. Please provide the name(s) of other armored car service(s) you have worked with: BRINKS
2. Your Name Pam Sylvester Company Name Grand-YORKCE #1

If we have not met your expectations, may we contact you to resolve your concerns?

☒ Yes ☐ No Phone (630) 595-0777

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Optional:

1. Please provide the name(s) of other armored car service(s) you have worked with: YAS & Brinks
2. Your Name Dan Williamson Company Name Lee St. Currency Exch.

If we have not met your expectations, may we contact you to resolve your concerns?

☐ Yes ☐ No Phone (____) _____

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Optional:

1. Please provide the name(s) of other armored car service(s) you have worked with: Becks, Dunbar, Saeda

2. Your Name Ryan Beilman Company Name West Suburban Currency Exchanges

If we have not met your expectations, may we contact you to resolve your concerns? Exchanges

☒ Yes ☐ No Phone (847) 759-4573

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Communicating updates/changes? ☐ Excellent ☐ Average ☐ Poor ☒ NA

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☒ Very Likely ☐ Neutral ☐ Not Likely

Optional:

1. Please provide the name(s) of other armored car service(s) you have worked with: DUNBAR

2. Your Name LAURA Company Name BROADWAY GRANVILLE

If we have not met your expectations, may we contact you to resolve your concerns?

☐ Yes ☐ No Phone (_____) _____

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THANK YOU!

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1. Please provide the name(s) of other armored car service(s) you have worked with: _____

2. Your Name Linda Company Name New Zion Currency

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☐ Yes ☐ No Phone (_____) _____

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