



We have some date changes to our Amazon Partnership:

As a review, 2 services will be provided for Amazon Customers.

Both are extremely easy to complete and are similar to Bill Pay on your WUPOS Screen.

 Amazon Cash provides a customer the option to add cash to their Amazon balance at your location. Follow these steps to enter a practice transaction using the phone number 111-111-1111 and amount \$00.00.

AND

 Amazon PayCode/Refund Code provides a customer the option to pay cash for their Amazon purchase and receive a cash refund if they returned the order. Follow these steps to enter a practice transaction using the code 000-000-000.

Important dates:

- **June 10th** ----- Agent Locations will start receiving “training Kits” in mail.
(Note That the Training Kit is basically a hard copy of the 2 attachments plus a letter and other Details)
- **Mid July** ----- Amazon Cash and Paycode “tile” will appear on WUPOS home screen.
Amazon Services Live in WUPOS for Customers.
- **Mid-July** ----- All FLA’s are required to conduct a Practice Transaction:
 1. Using the phone number 111-111-1111 for Amazon Cash
 2. Using the Code 000-000-000 for Amazon Paycode.
- **Mid-July** ----- WU Services Go Live on Amazon Website and Mobile app. Customers will begin to see
Paycode option as a payment method during checkout.
- **Early August**---Marketing Kits will be shipped to agent Locations, including agent letter, window decal
And other POS to help generate awareness.
- **Q4** ----- Mystery Shopping of Amazon Service experience begins at agent Locations.

AMAZON CASH TILE added June 17th (Live for Customers)





Attention all agents

URGENT - POTENTIAL SERVICE DISRUPTIONS IN TONGA! AN UNDERSEA INTERNET CABLE ISSUE HAS SEVERELY LIMITED INTERNET CONNECTIVITY IN TONGA. WU AGENT LOCATIONS ARE ALSO AFFECTED. TO HELP LIMIT THE IMPACT ON PAYOUT CUSTOMERS, WU IS WORKING WITH A THIRD PARTY TO FACILITATE REMOTE PAYOUTS. HOWEVER, UNTIL FURTHER NOTICE, PLEASE INFORM SENDERS TO TONGA THAT THERE MAY BE DELAYS IN SERVICE.

Tile

Banner

Ask the customer: "Are you here to....?"

 Send Money	 Pick Up Cash	 PayCode-Refund	 Make Payment
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Others > Agent Portal > Agent Academy >

Customers can now pay in cash for Amazon.com purchases.

No top destination territories and exchange rates are currently available.
Send Currency: US Dollar

To check the fee and currency for another country, please select from the drop down below

Thank you and please share with your team.

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