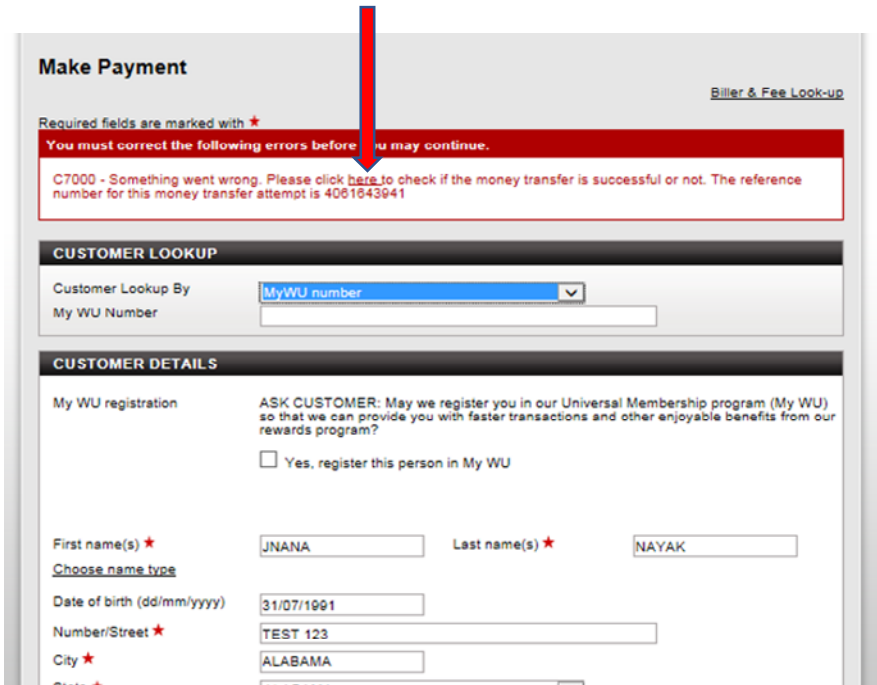


WUPOS – ACCURATE TRANSACTION STATUS

WUPOS has been enhanced to guide an FLA to find the status of transactions performed during an outage on WUPOS servers or WU Host systems. This will help alleviate duplicate transactions or potential settlement discrepancies.

If WUPOS times out or becomes unresponsive while performing a transaction, a link will be provided that will allow the FLA to check the status and print the receipt if the transaction was successful. Click on [here](#) as shown in the image below:



Make Payment [Billers & Fee Look-up](#)

Required fields are marked with *

You must correct the following errors before you may continue.

CT000 - Something went wrong. Please click [here](#) to check if the money transfer is successful or not. The reference number for this money transfer attempt is 4061643941

CUSTOMER LOOKUP

Customer Lookup By: MyWU number (dropdown)
My WU Number: [input field]

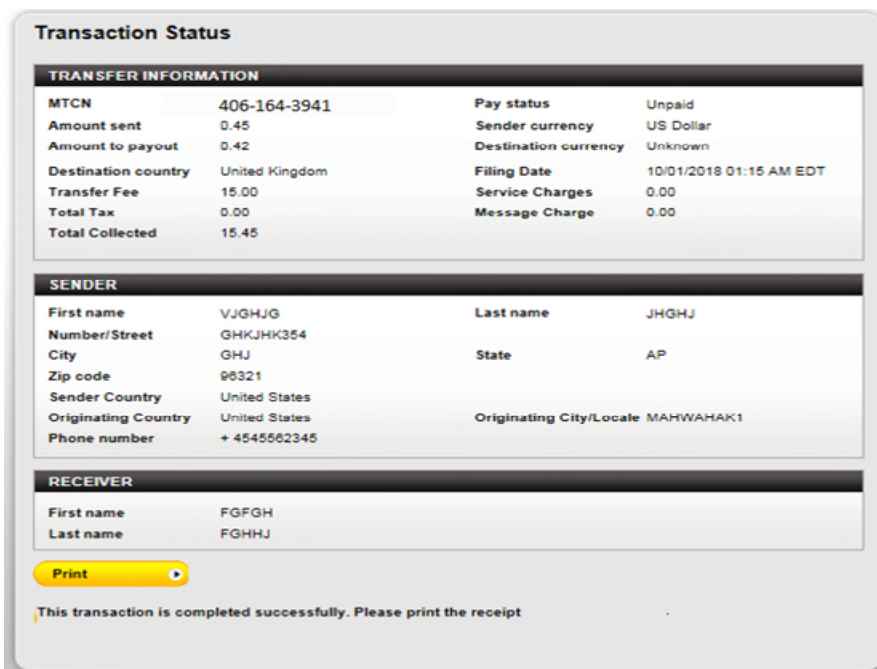
CUSTOMER DETAILS

My WU registration: ASK CUSTOMER: May we register you in our Universal Membership program (My WU) so that we can provide you with faster transactions and other enjoyable benefits from our rewards program?
 Yes, register this person in My WU

First name(s) *: JNANA Last name(s) *: NAYAK
Choose name type: [input field]

Date of birth (dd/mm/yyyy): 31/07/1991
Number/Street *: TEST 123
City *: ALABAMA
State *: [input field]

After clicking, if the transaction is successfully stored, the FLA will be directed to the Transaction Status screen and can print the receipt from here.



Transaction Status

TRANSFER INFORMATION

MTCN	406-164-3941	Pay status	Unpaid
Amount sent	0.45	Sender currency	US Dollar
Amount to payout	0.42	Destination currency	Unknown
Destination country	United Kingdom	Filing Date	10/01/2018 01:15 AM EDT
Transfer Fee	15.00	Service Charges	0.00
Total Tax	0.00	Message Charge	0.00
Total Collected	15.45		

SENDER

First name	VJGHJG	Last name	JHGHJ
Number/Street	GHKJHK354		
City	GHJ	State	AP
Zip code	00321		
Sender Country	United States		
Originating Country	United States	Originating City/Locale	MAHWAHAK1
Phone number	+ 4545502345		

RECEIVER

First name	FGFGH
Last name	FGHHJ

[Print](#)

This transaction is completed successfully. Please print the receipt

If the transaction is **not** stored on the host, the FLA will be prompted to retry the transaction after a few minutes.

Make Payment [Billers & Fee Look-up](#)

Required fields are marked with *

You must correct the following errors before you may continue.

The money transfer attempt referenced by 4061643941 is not successful. Please wait for few minutes and try again

CUSTOMER LOOKUP

Customer Lookup By ▼
 Email address

CUSTOMER DETAILS

My WU registration ASK CUSTOMER: May we register you in our Universal Membership program (My WU) so that we can provide you with faster transactions and other enjoyable benefits from our rewards program?

Yes, register this person in My WU

First name(s) * Last name(s) *

Date of birth (mm/dd/yyyy)

Number/Street

City

State ▼

Zip code *

Transactions that may not have completed successfully can be viewed in the Exception Report section of the Transaction Log. Transactions that were not successful on host will show as Invalid Transaction. If the transaction shows as Check and Resolve Exception, FLA can review that transaction.

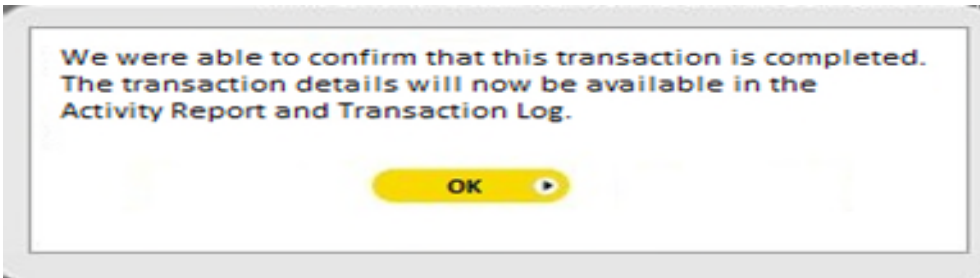
EXCEPTION REPORT										
SEND DATE	SEND TIME	MTCN	OP.	RECEIVER	SEND AMOUNT	GROSS AMOUNT	EX. RATE	RECEIVE AMOUNT	PAYMENT TYPE	
10/25/2018	12:47 PM	349-100-9350#	102	YJFKH GHKJJKJHK	GBP 0.01	GBP 1.05	1	USD 0.01	CASH	Invalid Transaction
10/11/2018	7:48 PM	611-198-5307	102	ASDFAWER SSDFS	GBP 3,200.00	GBP 3,824.90	1.1371109	USD 3,638.76	CASH	Check and Resolve Exception
10/15/2018	8:23 PM	354-066-8544	102	SHUJI LANG	GBP 2.00	GBP 5.64	3.8216025	PEN 7.64	CASH	Check and Resolve Exception

* Transfer has been modified

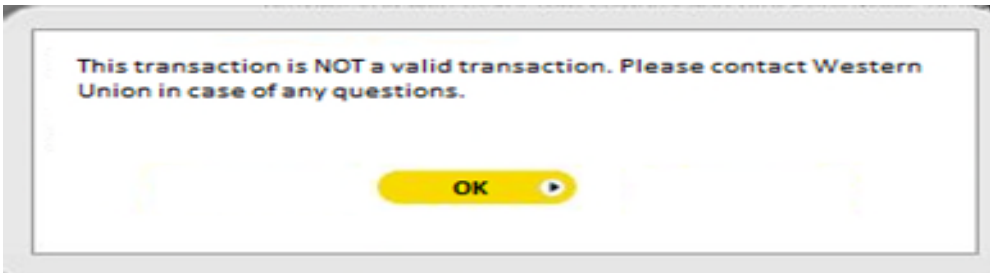
When the Transaction not stored at WU Host systems

Process the MTCN search at WU Host systems

If the MTCN was successfully stored on the host, the below message will appear:



If the MTCN was not successfully stored on the host, the below message will appear:



After the transaction has been successfully reviewed, it will move to the Daily Cas Report. The MTCN will have a '#' added next to it to indicate the transaction was moved from the Exception Report section. FLA can reprint transaction here.

DAILY CASH REPORT											
SEND DATE	SEND TIME	MTCN	SENDER	RECEIVER	SEND AMOUNT	GROSS AMOUNT	EX. RATE	RECEIVE AMOUNT	PAYMENT TYPE		
07/12/2018	3:47 AM	277-121-0986 #	RETAIL CCB	RETAIL TESTCASE CCB	USD 10.00	USD 17.99	4.1858	GHS 41.86	CASH		Reprint
07/12/2018	5:44 AM	411-355-8987	RETAIL LABAS RYTAS	TEST RETAIL ICEAGE	USD 10.00	USD 20.99	0.8185	EUR 8.18	CASH		Reprint
07/12/2018	6:10 AM	570-342-3119	SENDING NAIRA	RECEIVER NIGERIANUS	USD 50.00	USD 55.00	353.4025	NGN 17,670	CASH		Reprint
07/12/2018	6:17 AM	659-454-6264	KIRIL FOOT	HIERER SMITH	USD 50.00	USD 55.00	353.4025	NGN 17,670	CASH		Reprint

Total sent (4) : USD 148.98

- Traditional (4) : USD 148.98
- Stage & Pay (0) : USD 0.00

* Transfer has been modified
 # Transfer resolved after Exception 